

DSC GROUP LIMITED CONDITIONS OF TRADING AND GUARANTEE

TERMS OF TRADING

It is agreed that the buyer will buy and the seller DSC group limited shall sell and both will abide by the terms of this agreement. The contract shall be binding and is not subject to cancellation unless the company's representative thinks it is fit to do so.

TERMS OF PAYMENT

DSC group's standard terms of payment are Nett & CASH ON COMPLETION unless otherwise agreed with the company representative in writing on the day of the order. The goods shall remain the property of the DSC group until paid for in full including VAT. The buyer is not entitled to withhold payments by reason on any alleged minor defect, and the guarantee is only effective from the date of full payment.

INSTALLATION

All prices quoted by DSC are based upon normal working hours, ie: Monday to Friday. 8.00 am to 5.00 pm. In the price it is assumed that clear access is available for our continuous and unimpeded installation throughout the company's normal working hours. Should our employees be prevented from completing an installation due to no fault of our own, or due to the closure of such premises during normal working hours then the company reserves the right to make additional charges for the additional time involved to complete an installation.

All necessary plant and machinery needed to carry out the works in line with the HEALTH & SAFETY AT WORK ACT will be priced according to site requirements unless supplied by the client

GUARANTEE

During the period of twelve calendar months following the date of the completion of the installation.

The company shall repair/replace free of charge any faulty materials or workmanship that have been installed by this company during normal working hours. Any guarantee shall cease if:-

- 1) The customer has not paid in full all invoices for goods supplied by the company within the agreed time stipulated.
- 2) Our employees or our representatives are denied full and free right of access to the goods installed.
- 3) The customer has not properly maintained the goods.
- 4) The customer permits persons other than our employees to carry out any repairs to the goods, or use any replacement parts that are not of the company's approval.

CONDITIONS OF ACCEPTANCE

In the price it is assumed the goods are manufactured to DSC standard specification unless otherwise agreed with the company representative in writing on the date of the order. DSC makes no claim that their shutter products are watertight or draught proof. DSC makes no claim that their shutter products will withstand criminal attack or extreme force or pressure of any kind. Therefore the company cannot accept liability either directly or indirectly for any loss, injury or damage which may occur caused by violent or accidental means.

DSC is a company of continuous product development and therefore reserves the right to vary the product specification at any time.